

## Report of the Cabinet Member for Care, Health and Ageing Well

## Adult Services Scrutiny Performance Panel – 28<sup>th</sup> January 2019

## ADULT SERVICES PERFORMANCE FRAMEWORK

Purpose	The purpose of this report is to present the Adult
	Services Performance Framework.
Content	The Performance Framework is designed to monitor
	performance across Adult Services.
	Members will note that there are two reports
	attached. The first is a summary report with headline
	indicators which demonstrate the general health of
	the Adult Services overall system. The second is the
	more detailed report with a summary at the
	beginning.
	Monitoring performance in this way is still very much
	work in progress and there are several areas for
	future development towards the end of the report.
	The report demonstrates the areas of business that
	are performing well and less well, and is designed to
	be an operational tool to help continually improve
	service quality and delivery.
	Similarly to the Performance Framework that Child and Family has developed ever the years, it is
	and Family has developed over the years, it is
	anticipated that the Framework will be an evolving document.
Councillors are	
being asked to	Consider the Report
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